



C I T Y O F
RENO
Memorandum

DATE: June 4, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Cynthia Esparza, Director
Kaytlin Canner, Clean and Safe Manager

DEPT: Community Engagement and Services

SUBJECT: April 2026 Clean and Safe Team Homeless Actions and Outcomes

The City of Reno continues to address homeless-related concerns and provide outreach to the unsheltered community within city limits through the Clean and Safe Team. This interdepartmental team plays a critical role in addressing the multifaceted challenges and community impacts associated with homelessness, while coordinating citywide programs for a unified response.

Clean and Safe Team - Departments

- Licensing and Code Enforcement
- Clean and Safe, Reno Direct - Community Engagement and Services
- Security - City Manager's Office
- Housing and Neighborhood Development
- Maintenance and Operations
- Park and River Rangers - Parks and Recreation
- Community Action and Outreach (CAO), Mobile Engagement Team (MET), Parking Enforcement - Reno Police

The following is an overview of April 2026 team data, actions, outcomes, and updates:

April 2026 Key Highlights

- 9 community engagement and outreach efforts
- 24 outreach interactions
- 3 housing arrangements
- 17 resources accessed
- 142 citations
- 102 arrests
- 26 smaller encampment clean-ups

- 76 yards of trash collected
- 50 occupied vehicles posted
- 11 occupied vehicles towed
- 6 park exclusions
- 23 new Code Enforcement cases
- 177 Allied Security site visit

April Updates

- **Reno Housing Authority Motel Assistance Program:** In April, three individuals successfully transitioned out of the Motel Assistance Program into permanent housing.

Community Engagement and Partnerships

Multiple departments partake in standing or topic specific meetings with regional partners to help address homelessness, identify support, and advance collaborative, solution-oriented initiatives. April highlights are as follows:

March Meetings	Departments	Purpose and/or Outcomes
April 1: Moana, Kietzke, Gentry Business Center Meeting	Community Engagement and Services, Reno Police Department, Parks and Recreation	Topics discussed at this meeting included an overview from Parks and Recreation and updates from the businesses.
April 1: 4 th Street Business Meeting	Community Engagement and Services, Reno Police Department, Reno Redevelopment Agency	Topics discussed at this meeting included coordinated 4 th Street regional efforts and operations, Reno Redevelopment Agency initiatives, and updates from the businesses.
April 1: Washoe County Outreach Case Conferencing	Community Engagement and Services	One individual was referred to Safe Camp and was approved by the outreach teams. The individual moved in on April 8.
April 7: Northern Nevada CoC Leadership Council	Community Engagement and Services, Housing and Neighborhood Development	Support the CoC's mission of ending homelessness in the region.
April 9: Regional Alliance to End Homelessness (RAH)	Community Engagement and Services	A monthly meeting of stakeholders who work to end homelessness across the region to discuss issues and facilitate cross agency collaboration.
April 14: Downtown Reno Partnership Security Safety Collaboration Monthly Meeting	Code Enforcement, Community Engagement and Services, Reno Police, Security Services	Clean and Safe, Reno Police, Code Enforcement, and Security Department meet with residents, casino staff, and other jurisdictions to discuss issues, upcoming events, and ongoing activities in the downtown corridor.

April 15: Washoe County Outreach Case Conferencing	Community Engagement and Services	Clean and Safe did not make any referrals to Safe Camp.
April 23: Orr Ditch Site-Visit	Community Engagement and Services, Maintenance and Operations, Public Works, Reno Police Department	Clean and Safe coordinated a site visit with city departments, RTC, Orr Ditch Company, and the West 4 th Street construction team to discuss logistics for a clean-up operation in the Orr Ditch. The goal was to efficiently address the debris in advance of the Orr Ditch opening, while ensuring our operations did not interfere with the ongoing construction along West 4 th Street.
April 28: School of Public Health Street Health Collaborative Meeting	Community Engagement and Services	A monthly meeting with street outreach workers and community providers who convene to discuss homeless-related concerns, review programs, and share community resources.

Reno Direct Community Service Request Overview

April 2026

Service Request Type	Assigned Team	Requests	Percentage
Homeless Concerns	Clean and Safe	124	31.4%
Trespassing on Private Property	Code Enforcement	75	18.98%
Camping in City Parks	Parks Rangers	15	3.79%
Camping on Truckee River	River Rangers	10	2.53%
Occupied Vehicle Nuisance	Reno Police, Clean and Safe	171	43.3%
Total		395	100%

Month-over-Month Comparison

Service Request Type	April 2025	April 2026	Year-over-Year Change
Homeless Concerns	93	124	33% Increase
Trespassing on Private Property	42	75	79% Increase
Camping in City Parks	9	15	67% Increase
Camping on Truckee River	7	10	43% Increase
Occupied Vehicle Nuisance	200	171	14% Decrease
Total	351	395	13% Increase

Outreach and Interactions

Clean and Safe

Outreach Service	Outcome
Individual Interactions	24

Housing Arrangements	3
Shelter Arrangements	1
Identification Replacements	0
Family Reunification	0

Outreach Interactions

Location	Individual Interactions	Service Acceptance	Outcomes
Village on Sage Street	0	2	Outreach met with the Case Manager for the Rapid Rehousing Pilot Program to discuss two individuals enrolled in the Motel Assistance Program to coordinate potential move-in dates. Both individuals moved into Village on Sage Street on April 10 and May 15.
City Hall	1	1	Outreach met with an individual to fill out the Safe Camp application. The individual moved in on April 8.
Siegel Suites - Nevadan	1	1	Outreach extended a client's stay at Siegel Suites Nevadan, while they wait for an opening at the Village on Sage Street. The client moved in on April 10.
Siegel Suites - Virginian	1	1	Outreach spoke with Siegel Suites staff, who reported that a family could no longer remain at the motel due to excessive visitors and other related concerns. Clean and Safe relayed this information to the mother and encouraged the family to access Our Place for shelter and support. Outreach connected the family to Child Protective Services for additional resources.
Evans Avenue & 4th Street	1	1	Outreach met with an individual at the Wrightway Market to return his dog which was being fostered while the individual was incarcerated. Outreach connected the individual to the UNR Street Medicine team to address medical concerns.
Safe Camp	1	1	Outreach facilitated a move-in to Safe Camp on April 8.
Siegel Suites - Nevadan	1	1	Outreach followed up with a client enrolled in the Motel Assistance Program to discuss transitioning to the Village on Sage Street. The client agreed and moved in on April 10.

Village on Sage Street	1	1	Outreach met with a client at the Village on Sage Street for a property tour to determine if the location was a good fit. The individual approved the unit and moved in on April 10.
Village on Sage Street	1	1	Outreach facilitated a move-in to the Village on Sage Street on April 10.
Cadillac Place	1	1	Outreach provided the client with a Release of Information (ROI) form to request an award letter (proof of income) for the Motel Assistance Program. The completed paperwork was submitted to the Reno Housing Authority.
Siegel Suites - Nevadan	1	1	Outreach extended a client's motel stay, supported by the Motel Assistance Program, while they await a unit at the Village on Sage Street.
City Hall	2	2	Outreach engaged with a family who needed assistance with applying for rental and deposit assistance. Staff assisted the family in contacting HAND to determine the required documents needed and contacted RHA to check the status of their Section 8 voucher.
Reno Police Station	0	0	Outreach responded to a request to contact an individual who expressed interest in accessing services. Upon arrival, the individual was no longer on-site.
Manuel Street	3	1	Outreach made contact with a group living in their vehicle. One individual expressed interest in returning to Utah to reunify with family but did not want to leave their vehicle behind. Staff contacted Catholic Charities to inquire about gas voucher availability and the process. This information was communicated to the individual and they drove to Catholic Charities to begin the process.
West Fourth Street & Del Curto Drive	1	0	Outreach responded to a Reno Direct service request. Individual declined services.
Marvel Way Apartments	1	0	Outreach checked in with a client who recently lost their employment. The client reported they are actively searching for new job opportunities and will keep staff updated.

Paradise Drive	1	1	Outreach engaged with a client who expressed interest in returning to Safe Camp. The client was referred to RISE to be nominated for voting. The client was not voted in; Outreach will nominate them again during the next Safe Camp meeting.
Oddie Blvd & Silverada Blvd	1	0	Outreach responded to a Reno Direct service request. Individual declined services.
Siegel Suites - Nevadan	1	1	Outreach provided bus passes to a client to support transportation while they search for employment.
Cemetery Road	1	0	Outreach responded to a Reno Direct service request. Individual declined services.
Selmi Drive	0	0	Outreach responded to a Reno Direct service request. No individuals were on-site.
Sutro Street & McCarran Blvd	0	0	Outreach responded to a Reno Direct service request. No individuals were on-site.
Oddie Blvd & Silverada Blvd	0	0	Outreach responded to a Reno Direct service request. No individuals were on-site.
West 4 th Street & Del Curto Drive	3	0	Outreach responded to a Reno Direct service request. Individual declined services.
Total	24	17	

Enforcement and Compliance

Reno Police Department

Reno Police Department's Community Action and Outreach (CAO) and Mobile Engagement Team (MET) outcomes:

- Unsheltered Contacts: 60
- Posted Occupied Vehicles: 50
- Vehicles Towed: 11
- Citations: 132
- Felony Arrests: 21
- Misdemeanor Arrests: 81

Park and River Rangers

In April, the Park and River Rangers conducted 724 site-visits. The Park and River Rangers made 115 interactions with unsheltered individuals, which included issuing warnings, citations, or providing service referrals.

Park and River Rangers enforcement efforts in City Parks and along the Truckee River:

- Citations issued: 10
 - 10 citations issued for sitting, lying, sleeping, or camping on a public place
- Park exclusions issued: 6
 - 4 Stewart Park
 - 1 Pickett Park
 - 1 Brodhead Park

Code Enforcement

Code Enforcement cases related to homeless related concerns on private property:

- Code Enforcement Cases: 23
- Courtesy Letters: 16
- Warning of Violation: 13
- First Administrative Citation: 3
- Second Administrative Citation: 0
- Third Administrative Citation: 0

Allied Universal Security

There are two Allied Universal Security officers dedicated to Clean and Safe, patrolling chronic hotspots, monitoring recent cleanup efforts, and issue written notices to encampments in public spaces. Notices support expediting enforcement efforts.

Location	Site Visits	Individual Interactions	Notices Issued
Sierra Center Parkway bridge culvert	3	0	0
Sage Street & Railroad	6	4	1
Oddie Blvd & Silverada Blvd	21	21	17
Fantastic Drive & Cannan Street	18	2	0
Gentry Way & Kietzke Lane	11	2	2
Highland Avenue & Evans Avenue	18	22	17
Neil Road & Delucchi Lane culvert	15	1	2
Footpath from Valley Road to Wells Avenue	16	2	1
Pueblo Street & Wells Avenue	3	0	0
West 4 th Street & Del Curto Drive	1	2	3
5 th Street & Tacchino Street	4	0	0
Ferrari Street & 4 th Street	10	4	2
Stewart Park	7	5	0
2212 Harvard Way, Culvert behind Costco	8	0	0
7 th Street & Wells Avenue	4	0	0
7 th Street & Quincy Street	1	1	2
Miguel Ribera Park	4	4	0
Riverside Drive & Booth Street	3	0	0
6 th Street & Elko Street	5	4	2
6 th Street & Eureka Avenue	2	0	0
4 th Street & Stoker Avenue	6	1	0
5 th Street & Wells Avenue	2	0	0
Neil Road & Airway Drive	1	0	2
Galletti Way & Train Tracks	1	2	2
Mira Loma Park	3	0	0
1025 North Hills Blvd	1	1	1
Third Street & Vine Street	1	0	0
130 Linden Street	2	3	1
Total	177	81	55

Maintenance and Restoration

In April, field coordination included 127 activities, including cleanup efforts (26), issuing notices (16), site assessments (85), and storing personal property (0).

Team	Cleanups	Notices Issued	Yards of Trash
Clean and Safe	26	23	34
Park and River Rangers	N/A	N/A	42
Qual-Econ (Service Provider)	0	N/A	0
Total	26	2	76

Location	Dates Visited	Visits
250 Claremont Street	4/1	1
45 Continental Drive	4/1	1
400 Stewart Street	4/1	1
705 S Wells Avenue	4/1	1
855 S Wells Avenue	4/1	1
955 S Virginia Street	4/1	1
Lakeside Drive & S McCarran Blvd	4/1	1
Pueblo Street & Arroyo Street, alleyway	4/1	1
6 th Street & Elko Avenue	4/1	1
Yori Avenue & Gallaway Lane	4/2, 4/29	3
6590 S Virginia Street	4/2	1
120 Linden Street	4/2	1
1600 Holcomb Street	4/2	1
801 University Ridge Drive	4/2	1
Oddie Blvd & Silverada Blvd	4/3, 4/7, 4/24, 4/28, 4/29	5
4 th Street & Ferrari Street	4/3, 4/9, 4/17	4
Stewart Park	4/3, 4/8	2
I580 & Plumb Lane	4/3	1
Highland Avenue & Evans Avenue	4/3	1
Fantastic Drive & Silverada Blvd	4/6, 4/13	2
Socrates Drive & N McCarran Blvd	4/6, 4/7, 4/8, 4/9	4
Paradise Drive & Silverada Blvd	4/6, 4/10	2
Connex Box (property storage)	4/6, 4/17	2
Cemetery Road	4/8, 4/10, 4/27, 4/28	4
Pueblo Street & Wells Avenue	4/8, 4/10	2
2 nd Street & Manuel Street	4/8	1
198 W Grove Street	4/8	1
42 S Park Street	4/8	1
990 S Wells Avenue	4/8	1
Plumb Lane & Kietzke Lane	4/8	1
Neil Road & Delucchi Lane, culvert	4/8	1
845 Aitken Street, alleyway	4/8, 4/29	2
West 4 th Street & Stagg Lane	4/9	1

Gentry Way & Kietzke Lane	4/9	1
5 th Street & Tacchino Street	4/10	1
Virginia Street & Pueblo Street	4/10	1
1250 W 7 th Street	4/10	1
1257 E 7 th Street	4/10	1
7 th Street & Morrill Avenue	4/10	1
Riverside Drive & Booth Street	4/10	1
Galletti Way & Railroad	4/13, 4/14	2
1263 E 7 th Street	4/14, 4/15	2
127 E Arroyo Street	4/14	1
498 Crampton Street	4/14	1
1290 S Virginia Street	4/14	1
1675 Sky Mountain Drive	4/14	1
25 Thoma Street	4/14	1
301 Montello Street	4/14	1
343 Elm Street	4/14	1
864 S Wells Avenue	4/14	1
139 Crimean Street	4/15, 4/16, 4/21	3
1555 Nannette Circle	4/15, 4/24	2
Boynton Slough & McCarran Blvd	4/15	1
2301 W 4 th Street	4/15	1
2315 Trident Way	4/15	1
Line Drive	4/15	1
11423 Old Virginia Road	4/16	1
Arroyo Street & Holcomb Avenue	4/16	1
170 Martin Street	4/17	1
Bresson Avenue	4/17	1
100 W Pueblo Street	4/17	1
1590 S Wells Avenue	4/17	1
504 Capitol Hill Avenue	4/17	1
511 Colorado River Blvd	4/17	1
534 Grand Canyon Blvd	4/17	1
599 Capitol Hill Avenue	4/17	1
599 Grand Canyon Blvd	4/17	1
910 Watt Street	4/17	1
956 Willow Street	4/17	1
Liston Park	4/17	1
Wilkinson Avenue	4/17	1
1130 Selmi Drive	4/20	1
4th Street & Stoker Avenue	4/20, 4/2, 4/29	3
West 4th Street & Del Curto Drive	4/21, 4/27, 4/28	3
7th Street & Spokane Street	4/21	1
2200 Harvard Way	4/24	1
880 E Plumb Lane	4/24	1
201 Keystone Avenue	4/27	1

Sutro Street & McCarran Blvd	4/27	1
670 E Grove Street	4/29	1
Comstock Drive & Railroad	4/29	1
Wells Avenue & Kuenzli Street	4/29	1
La Rue Avenue & Virginia Street	4/29	1
Total		113

Large Clean-Up Operations

Large clean-up operations include 3 or more established encampments and/or large amounts of debris, which require the Clean and Safe provider's services. There were no large clean-up operations in April.

Union Pacific Clean-Up

The City of Reno has monthly coordinated clean-up efforts with Union Pacific. Areas addressed in April include ReTrac Corridor from Chism Street to Commercial Row, along the train tracks from Dickerson Road to Del Curto Drive, along the train tracks at Comstock Drive, and along the train tracks at Tampa Street.